

RUCKUS SmartZone (ST-GA) Patch 2 Release Notes, 7.0.0

Supporting SmartZone R7.0.0 Patch 2

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Document History

| Revision Number | Summary of Changes | Publication Date |
|-----------------|------------------------------|------------------|
| A | Initial <i>Release Notes</i> | 28, August 2024 |

New Features in 7.0.0 Patch2

The following lists software features, modifications, and deprecated features in release 7.0.0 Patch2.

Hardware - New AP Models Supported

This section provides a high-level overview of key hardware models for which SmartZone release 7.0.0 Patch2 introduces support.

RUCKUS T670

This section provides a high-level overview of key features introduced in the AP T670 Firmware Release.

RUCKUS model T670 AP is a high-end outdoor Wi-Fi 7 IEEE (802.11be) tri-band concurrent access point that has the potential to support 6 spatial streams (2x2:2 in 2.4GHz/5GHz/6GHz or, in dual-band mode, 2x2:2 in 2.4GHz and 4x4:4 in 5GHz) with Multi-Link Operation (MLO), Preamble Puncturing, 4K QAM Modulation, and 320 MHz channels. It provides industry-leading performance in various environments with a combined data rate of 9.34 Gbps.

Furthermore, a 1/2.5/5Gbps Ethernet port eliminates the wired backhaul bottleneck, supporting connection to multi-gigabit switches and allowing full utilization of the available Wi-Fi capacity.

The T670 addresses the increasing client demands in transit hubs, stadiums, conference centers, and other high-traffic outdoor spaces. It is the perfect choice for data-intensive streaming multimedia applications like 4K/8K video transmissions, while supporting latency-sensitive voice and data applications with stringent quality-of-service requirements.

The T670, with built-in RUCKUS exclusive technology, dramatically improves network performance through a combination of patented wireless innovations and learning algorithms that includes:

- **Airtime Decongestion:** Increases average network throughput in heavily congested environments.
- **Transient Client management:** Reduces traffic interference from unconnected Wi-Fi devices.
- **BeamFlex® + Adaptive Antennas:** Extends coverage range and optimizes throughput with patented dynamic multi-directional antennas and radio patterns that work with any client.

Limitations

The SmartZone 7.0.0 Patch2 Beta 2 software release imposes the following limitations on the model T670 access point:

- MLO (Multi-Link Operation) is not supported.
- BSS Prioritization is not supported.
- For non-US countries, customers must use 2.4GHz-5GHz mode for the T670. The 2.4GHz-5GHz-6GHz band mode is exclusively for USA due to AFC support on the 6GHz band for the T670.
 - The 6GHz band is not supported.
 - › Do not attempt to configure the AP to operate in 2.4GHz-5GHz-6GHz band mode. AP must operate only in 2.4GHz and 5GHz band combination.
 - › Do not attempt to enable 6GHz Mesh, Automated Frequency Coordination (AFC), or MLO features on 6GHz.
- BeamFlex is not supported.

NOTE

Refer to the RUCKUS T670 Data Sheet <https://www.ruckusnetworks.com/products/wireless-access-points/t670/>, for a detailed description and specifications of this AP model.

RUCKUS T670 Power Modes

Refer to the following table for power modes supported.

TABLE 1 RUCKUS T670 Power Modes

| Power Mode | PowerSource | 2GHz- 5GHz-6GHz chains (Tx/Rx) | 2GHz- 5GHz-6GHz Tx Power (dBm) per chain | 5GE Ethernet | 1GE Ethernet | GPS |
|-------------|---|--------------------------------|--|--------------|--------------|------------|
| Full Power | DC | 2/2/2 | 22/22/22 | Yes | Yes | Yes |
| | | 2/4/0 | 22/22/-- | Yes | Yes | Yes |
| | 4-pairPoE Switch (802.3bt5) or 4-pairPoE Injector | 2/2/2 2/4/0 | 22/22/22 22/22/-- | Yes Yes | Yes Yes | Yes Yes |
| PoE 802.3at | 2-pairPoE Switch or | 2/2/2 | 19/20/20 | Yes | Yes | Yes |
| | 2-pairPoE Injector | 2/4/0 | 20/21/-- | Yes | Yes | Yes |

RUCKUS R670

SmartZone release 7.0.0 Patch2 adds support for AP model T670. This section provides a high-level overview of key features supported on AP model R670.

The RUCKUS model R670 AP is a mid-range Wi-Fi 7, tri-band concurrent indoor AP that has the potential to support 6 spatial streams (2x2:2 in 2.4GHz/5GHz/6GHz or, in dual-band mode, 2x2:2 in 2.4GHz and 4x4:4 in 5GHz) with Multi-Link-Operation (MLO), Preamble Puncturing, 4K QAM Modulation, and 320 MHz channels. It delivers industry-leading performance environments with a combined data rate of 9.34 Gbps.

Furthermore, a 1/2.5/5Gbps Ethernet port eliminates the wired backhaul bottleneck, supporting connection to multi-gigabit switches and allowing full utilization of the available Wi-Fi capacity.

Wireless requirements within enterprises are expanding beyond Wi-Fi. The R670 has one built-in IoT radio offering onboard BLE or Zigbee capabilities. The R670 is a converged access point that allows customers to seamlessly integrate any new wireless technologies with the USB port.

The R670 expands the reach of Wi-Fi 7 and addresses the needs of everyday deployments, in guest rooms, classrooms, hotel rooms, and lobby. It supports data-intensive streaming applications like 4K/8K video transmissions, while supporting latency-sensitive voice and data applications with stringent quality-of-service requirements.

The R670, with built-in RUCKUS exclusive technology, dramatically improves network performance through a combination of patented wireless innovations and learning algorithms that includes:

- **Airtime Decongestion:** Increases average network throughput in heavily congested environments.
- **Transient Client management:** Reduces traffic interference from unconnected Wi-Fi devices.
- **BeamFlex® + Adaptive Antennas:** Extends coverage range and optimizes throughput with patented dynamic multi-directional antennas and radio patterns that work with any client.

Limitations

The SmartZone 7.0.0 Patch2 software release imposes the following limitations on the model R670 access point:

- MLO (Multi-Link Operation) is not supported.

New Features in 7.0.0 Patch2

RUCKUS Standard AP LED Description for Wi-Fi 7 Capable APs

- BSS Prioritization is not supported.
 - The 6GHz band is not supported.
 - › Do not attempt to configure the AP to operate in 2.4GHz-5GHz-6GHz band mode. AP must operate only in 2.4GHz and 5GHz band combination.
 - › Do not attempt to enable 6G Mesh, Automated Frequency Coordination (AFC), or MLO features on 6GHz.
- BeamFlex is not supported.
- USB port is not working on R670.

NOTE

Refer to the RUCKUS R670 Data Sheet <https://www.ruckusnetworks.com/products/wireless-access-points/r670/>, for a detailed description and specifications of this AP model.

RUCKUS R670 Power Modes

Refer to the following table for power modes supported.

TABLE 2 R670 Power Modes

| Power Mode | PowerSource | 2GHz- 5GHz-6GHz chains (Tx/Rx) | 2GHz- 5GHz-6GHz Tx Power (dBm) per chain | 5GE Ethernet | 1GE Ethernet | USB 3.0W | IoT |
|-------------|---|--------------------------------|--|--------------|--------------|----------|-----|
| Full Power | DC | 2/2/2 | 22/22/22 | Yes | Yes | Yes | Yes |
| | | 2/4/0 | 22/22/-- | Yes | Yes | Yes | Yes |
| | 4-pairPoE Switch (802.3bt5) or 4-pairPoE Injector | 2/2/2 | 22/22/22 | Yes | Yes | Yes | Yes |
| | | 2/4/0 | 22/22/-- | Yes | Yes | Yes | Yes |
| PoE 802.3at | 2-pairPoE Switch or 2-pairPoE Injector | 2/2/2 | 20/20/21 | Yes | Yes | No | Yes |
| | | 2/4/0 | 21/21/-- | Yes | Yes | No | Yes |

RUCKUS Standard AP LED Description for Wi-Fi 7 Capable APs

The specified LED states for Wi-Fi 7 capable APs are outlined as follows. The LED is designed to transition from *Red* to *Amber* to *Green*. Additionally, there are exception states listed, which will only be activated if the AP is engaged in specific functions as defined below.

TABLE 3 LED Color, Description, and Patterns

| LED Color | Description | Light Pattern |
|-----------|--|--------------------------------|
| Red | AP is in the process of determining its power mode. | Solid Red |
| | AP is currently operating in IEEE 802.3af power mode. | Slow Blinking Red |
| | AP is currently undergoing a factory reset. | Blinking between Red and Green |
| Amber | AP has an adequate power supply and is currently in the process of booting up. | Solid Amber |
| | AP is currently in setup mode. | Blinking Amber |
| | AP has lost connectivity to the system controller interface. | Slow Blinking Amber |
| | AP is currently undergoing a firmware or configuration update. | Fast Blinking Amber |

TABLE 3 LED Color, Description, and Patterns (continued)

| LED Color | Description | Light Pattern |
|-----------|---|---------------|
| Green | WLAN services and controller management on the AP are currently operational. | Solid Green |
| | The WLAN on the AP has at least one client connected. | |
| | The WLAN on the AP has at least one client connected, and mesh networking is enabled. | |

New Software Features

This section describes the new and enhanced software features introduced in the SmartZone 7.0.0 base release and all subsequent 7.0.0 release updates and patches.

Release SmartZone 7.0.0 Patch 2

| Feature | Description |
|---|--|
| 6GHz Outdoor and Indoor Channel Range Separation | The capability to distinguish which channels can be designated for 6GHz outdoor use versus 6GHz indoor use on a per-channel basis. |
| Cybersecurity Enhancement | New security enhancements in the controller web user interface and CLI now require stronger passwords to prevent unauthorized users from accessing the AP using weak passwords. |
| Fast Session Transition (FST) | The Fast Session Transition feature reduces the central burden on the controller and enhances roaming performance. It allows access points (APs) to efficiently fetch client session information from the previously connected AP during active Wi-Fi roaming, instead of relying on the controller. This feature is enabled by default and is compatible with all roaming methods, including 802.11r. |

Release SmartZone 7.0.0 Patch 1 - AFC Enabled New Feature List

| Feature | Description |
|---|--|
| Automated Frequency Coordination (AFC) | Automated Frequency Coordination (AFC) is a technology enabling Wi-Fi to function within the frequency spectrum shared by licensed users, particularly within the 5.925–6.425 GHz (U-NII-5) and 6.525–6.875 GHz (U-NII-7) frequency ranges. AFC facilitates the dynamic management and allocation of frequencies, enabling Wi-Fi operation in the 6 GHz band while significantly reducing interference with licensed users. Refer to the <i>Automated Frequency Coordination (AFC) Support on RUCKUS Wi-Fi Network Devices User Guide</i> [Part number: 800-73572-001 Rev A] for details. |

Release SmartZone 7.0.0 New Feature and Enhanced List

| Feature | Description |
|------------------------------------|---|
| 320 MHz Bandwidth Support | In Wi-Fi 7, the adoption of a 320-MHz channel width expands the spectrum bandwidth allocated to a single Wi-Fi channel, resulting in a notable enhancement of data speeds. |
| AP File System Enhancements | In light of identified issues with the existing file system and to address evolving demands for containers, it is necessary to devise approaches for Wi-Fi 7 APs that effectively address and fulfill these requirements. |

New Features in 7.0.0 Patch2

New Software Features

| Feature | Description |
|--|--|
| AP Automatically Calls Home to its Original Cluster in Active-Active Redundancy Configuration | This feature permits an AP to autonomously revert to a designated <i>Home Cluster</i> at specified intervals within Active-Active Cluster Redundancy configurations. |
| RUCKUS AI Branding Change | The rebranding initiative from RUCKUS Analytics to RUCKUS AI signifies a strategic shift towards a more advanced and intelligent approach in leveraging data analytics within the RUCKUS ecosystem. |
| AP Containerization | Enables dynamic containerization allows for a significant reduction in AP firmware size, decreasing it from 83 MB to 48 MB. |
| Add iPerf server/client in the AP CLI | The iPerf utility is embedded in the AP Command Line Interface to conveniently run performance tests that help in debugging and serviceability. |
| Backup and Recovery Events for RNCSS | Backup and Recovery events have been introduced in this release. These events occur when the RNCSS (Radio Network Controller Subsystem) detects that the NAND copy of the device certificate or key is either corrupted or missing, it initiates a recovery process. This recovery is facilitated using the NOR copy, either during a system reboot or through a manual recovery command. |
| BSS Priority Tooltip | This feature includes two settings that allow users to configure the priority. <ul style="list-style-type: none"> • LOW - The LOW setting diminishes the WLAN's priority by restricting throughput for all clients linked to this WLAN. • HIGH - In contrast, the HIGH setting imposes no limitations on throughput. The default configuration establishes WLAN priority at HIGH. |
| Client Certificate Supports Certificate Authority Chains | SmartZone now has the capability to facilitate the uploading of client certificate chains, enabling the utilization of a trusted hierarchy of Certificate Authority (CA) certificates for authenticating client devices. This approach strengthens communication security by validating the legitimacy and trustworthiness of client certificates at multiple levels through the CA chain. The primary advantage is heightened network security, as this multilayer verification process ensures that only authorized devices with duly validated certificates gain access to the network. Consequently, this reduces the risk of unauthorized access and potential security breaches. |
| Chatbot Enhancement | This functionality enables SmartZone to directly gather AP support logs, snapshot logs, and configuration backups through chatbots. Subsequently, this collected data can be efficiently transmitted to the customer support team and documented within the customer support ticket for comprehensive and streamlined issue resolution. |
| ChannelFly and 40 Mhz Channelization as Default | Sets the default configuration for all radios to use ChannelFly. It also sets the default Channel width on 5GHz radio to 40 MHz instead of 80 MHz. |
| Client roaming with AVC information | Enhancements to better manage traffic between roaming clients and APs. |
| RUCKUS Dynamic Pre-Shared Key (DPSK3) | RUCKUS Dynamic Pre-Shared Key (DPSK3) stands out as a distinctive security measure that allocates a unique Wi-Fi password to every device within a network, employing WPA3 security. This method not only bolsters network security by minimizing the potential risks linked to password sharing but also streamlines user administration. This is achieved by granting control over individual device access without necessitating a modification of the network password for all users. |
| Enhancement in AF Power AP Detection | APs equipped with two radios demand high power (802.3at and above) to fully support their functionality. In cases where 802.3af power is detected on such APs, certain functions may not operate as expected. To address this, SmartZone now incorporates a detection mechanism for APs with three radios experiencing lower-than-required power. The system notifies administrators through events, ensuring awareness and enabling timely corrective actions. |
| Enhancement to Device Policy OS Vendors | This feature involves updating the OS Vendor Name and ID for Gaming Device Types, introducing a new name and ID while removing the deprecated OS Vendor from the display on the SmartZone GUI. Importantly, it maintains compatibility by supporting the AP-reported former OS Vendor Name and ID. |

| Feature | Description |
|---|--|
| Enhancement to the upgrade notification | Enhancement of the upgrade notification to clearly inform users that downgrading the SmartZone will result in the removal of the current configuration. |
| External DPSK Without Proxy Mode | This feature offers support for SmartZone External Dynamic Pre-Shared Key (PSK) without the necessity of employing a proxy RADIUS in Wireless LAN configuration settings. |
| IEEE 802.11mc | IEEE 802.11mc, commonly referred to as Wi-Fi Fine Time Measurement (FTM), is a protocol enhancement designed to facilitate precise location measurements within Wi-Fi networks. This capability is achieved by gauging the time taken for signals to traverse between a Wi-Fi device and access points, allowing for highly accurate device positioning, typically within a range of one to two meters. |
| Increase per AP scalability of Dynamic VLANs | Increased the number of Dynamic VLANs to 128 to provide better support of ease of administration, confinement of broadcast domains, reduced network traffic, and enforcement of security policies. This feature is compatible with 802.11ax or 802.11be models. |
| Multi-Link Operation (MLO) | Wi-Fi7 incorporates Multi-Link Operation (MLO), a technology enabling devices to concurrently transmit data across various radio frequencies or channels. This innovative approach substantially boosts data throughput and reliability by amalgamating the bandwidth from different frequency bands such as 2.4 GHz, 5 GHz, and 6 GHz. MLO is supported for two channel Radio's (2.4+5GHz, or 5+6GHz, or 2.4+6GHz.). MLO enhances resilience against interference by leveraging multiple paths. The key advantage of MLO lies in its capacity to deliver elevated data rates and optimize wireless spectrum utilization, resulting in enhanced network performance. This is particularly beneficial in environments with high data demands or susceptibility to interference. |
| Option to Disable Wi-Fi 7 | The SmartZone web user interface provides users with the capability to disable Wi-Fi 7, particularly useful in cases where client devices may experience issues with SSIDs broadcasting Wi-Fi 7 compatibility. This feature allows for the adjustment of network settings to accommodate specific client device requirements or resolve compatibility issues related to Wi-Fi 7. |
| Preamble Puncturing | In Wi-Fi 7, <i>Preamble Puncturing</i> is a feature designed to enhance the flexibility and efficiency of wireless spectrum utilization. This capability enables access points to intentionally "puncture" or skip specific subchannels during transmission. This becomes especially valuable in environments where certain portions of the spectrum experience congestion or interference, as it allows the Wi-Fi system to bypass these problematic subchannels. The key advantage of <i>Preamble Puncturing</i> lies in its ability to improve overall network performance and reliability by dynamically adapting to and mitigating interference, resulting in more stable and efficient wireless communications. |
| Qosmos (Quality of Service) Signature Package support for OpenWRT AP | In SmartZone release 5.1.0, RUCKUS introduced Qosmos as the AP DPI solution to replace Trendmicro. RUCKUS OpenWRT APs are now capable of supporting <i>Qosmos Signature Package</i> . |
| QoS (Quality of Service) Mirroring | QoS Mirroring serves as a method to enhance the prioritization of packets from the AP to its associated Client Device. Going beyond the improvements offered by DSCP values in Quality of Service (QoS), QoS Mirroring addresses a potential limitation. In situations where DSCP to UP mapping is applied and there are 10 users with higher priority traffic, conventional settings may lead to all users transmitting with the same priority. QoS Mirroring, however, prevents this scenario. Even in the presence of numerous high-priority traffic users, QoS Mirroring ensures that only packets conforming to the specified flow are allowed to transmit with higher priority. |
| Secure Boot Support in Wi-Fi 7 | Secure Boot for access points serves as a security measure, ensuring that only authenticated firmware, verified by the manufacturer, is permitted to run on the device during the startup process. The SmartZone (SZ) Graphical User Interface (GUI) provides information about Secure Boot status on the Access Point (AP) page, indicating whether this security feature is enabled or disabled. |

New Features in 7.0.0 Patch2

New Software Features

| Feature | Description |
|--|--|
| Single LED requirements | A unified LED model that displays the most pertinent status on operation of the AP. |
| Support for Certificates with ECDSA-P256 and RSA-3072 | This feature provides support for certificates ECDSA-P256 and RSA-3072, catering to customers with elevated security requirements for their certificates. |
| Switch Management | <ul style="list-style-type: none"> ● Breakout Port Support - SmartZone release 7.0.0 introduces the ability edit the settings of existing breakout ports on ICX switches. Enabling breakout mode is not supported and needs to be enabled through CLI configuration. ● Enhancement in Firmware Upgrade Status - Added additional statuses for better visibility into the firmware upgrade progress. ● SmartZone Usernames in ICX Syslog - Added support to display SmartZone username in Switch Syslog messages that involve changes made from SmartZone. ● Configuring Separate Authentication and Accounting in AAA Server - Provides an option to define separate Authentication and Accounting AAA servers under Switch group AAA configuration. |
| UX Analytics Data Collection Caption | Enhancement to the text on the SmartZone web user interface to optimize data collection with a more persuasive message. This release introduces a link to the privacy page under the data collection tab, offering users additional information. |
| UI/UX Configuration for Client Load Balancing | Client Load Balancing (CLB) with sticky client detection or steering in Wi-Fi networks tackles the challenge of devices persistently connected to suboptimal APs. This functionality actively monitors signal quality and guides these <i>sticky</i> clients towards a higher-performing AP. This can be achieved through the use of BSS Transition Management frames for compatible devices or by compelling a disconnect for others, prompting them to reconnect to a more suitable AP. This proactive approach elevates both network performance and user experience by ensuring that devices are consistently connected to the most optimal AP available. |
| URL Redirect and ACL defined by RADIUS | This feature enables you to set up a WLAN to send users to a specific web page only after 802.1X or MAC authentication has been successfully completed. You can configure this web redirect to allow access to the network completely or partially. The redirect page and the conditions under which the redirection occurs can be configured in the RADIUS server. A new VSA <i>Ruckus-External-URL</i> is added for this feature. |
| WPA3 on SmartMesh | Utilizing WPA3 encryption on RUCKUS Wireless SmartMesh feature. |
| Deprecated Features | <p>From this release:</p> <ul style="list-style-type: none"> ● The option to toggle back to the legacy version of the SmartZone GUI is discontinued. ● Eliminate cellular options from SmartZone - Due to the exclusive support for cellular backhaul in the AP M510 and the absence of such support in other models and upcoming APs, combined with SZ R7.0.0's sole compatibility with 11ax APs, it is rational to remove cellular options from the SmartZone web user interface. |

Hardware and Software Support

Overview

This section provides release information about SmartZone controllers and Access Point features.

- The SZ300 RUCKUS Networks flagship, large-scale WLAN controller is designed for Service Provider and large Enterprises which prefer to use appliances. The carrier grade platform supports N+1 Active/Active clustering, comprehensive integrated management functionality, high-performance operations and flexibility to address many different implementation scenarios.
- The SZ144 is the second-generation mid-range rack-mountable WLAN controller platform developed for the Enterprise and Service Provider markets. The SZ144 is functionally equivalent to the vSZ-E virtual controller product.
- The vSZ, which is available in *High Scale* and *Essentials* versions, is a Network Functions Virtualization (NFV)-based WLAN controller for Service Providers and Enterprises that desire a carrier-class solution that runs in the cloud. It supports all of the WLAN controller features of the industry, while also enabling the rollout of highly scalable and resilient wireless LAN cloud services.
- The vSZ-D is a Virtual Data Plane aggregation appliance that is managed by the vSZ that offers organizations more flexibility in deploying a NFV aligned architecture. Deploying vSZ-D offers secured tunneling of wireless client data traffic that encrypts payload traffic, POS data traffic for PCI compliance, voice applications while enabling flat network topology, mobility across L2 subnets, and add-on services like L3 Roaming, Flexi-VPN, DHCP Server/NAT as well as CALEA/Lawful Intercept.
- The SZ144-D is the second-generation Data Plane hardware appliance which is functionally equivalent to the vSZ-D virtual Data Plane. The appliance provides turnkey deployment capabilities for customers who need a hardware appliance. The SZ144-D is managed by a vSZ Controller only and cannot work in a standalone mode.

Release Information

This SmartZone release is a Short Term (ST) release. This section lists the version of each component in this release.

RUCKUS recommends SmartZone R7.0.0 Patch2 release for users utilizing Wi-Fi7 APs. For those with legacy APs, that are not End-of-Support (EOS), RUCKUS suggests using SmartZone R6.1.2 release.

ATTENTION

It is recommended to upgrade the vSZ before updating the data plane version because if the data plane version is higher than the controller vSZ version, then data plane cannot be managed by the vSZ platform.

ATTENTION

For Network Segmentation:

- Ensure that all ICX switches are upgraded to firmware version 09.0.10d (or any 09.0.10 patches that may become available after 09.0.10d) or version 10.0.10b (or any 10.0.10 patches that may become available after 10.0.10b).

NOTE

RUCKUS IoT R2.2.0 is not supported on SmartZone R7.0.0 and R7.0.0 Patch1 and Patch2. Refer to the *RUCKUS IoT 2.2.0.0 GA Release Notes* for the hardware and software support details.

SZ300

- Controller Version: **7.0.0.0.956**
- Control Plane Software Version: **7.0.0.0.864**
- Data Plane Software Version: **7.0.0.0.956**
- AP Firmware Version: **7.0.0.0.6365**

Hardware and Software Support

Supported Matrix and Unsupported Models

SZ144

- Controller Version: **7.0.0.0.956**
- Control Plane Software Version: **7.0.0.0.864**
- Data Plane Software Version: **7.0.0.0.829**
- AP Firmware Version: **7.0.0.0.6365**

vSZ-H and vSZ-E

- Controller Version: **7.0.0.0.956**
- Control Plane Software Version: **7.0.0.0.864**
- AP Firmware Version: **7.0.0.0.6365**

vSZ-D/104D/124D/144D

- Data plane software version: **7.0.0.0.956**

Upgrade Information

Upgrade to R7.0.0 is available for users currently on SmartZone release versions 6.1, 6.1.1, and 6.1.2. Versions preceding R6.1.0 are not supported for an upgrade to R7.0.0.

Fresh installation is supported.

Following SmartZone upgrade paths are supported

- Release 6.1.2 Patch2 to Release 7.0.0 Patch2
- Release 7.0.0 GA to Release 7.0.0 Patch2

Supported Matrix and Unsupported Models

Before upgrading to this release, check if the controller is currently managing APs, Switches or IoT devices.

APs preconfigured with the SmartZone AP firmware may be used with SZ300 or vSZ in their native default configuration. APs factory-configured with the ZoneFlex-AP firmware may be used with the controller when LWAPP discovery services are enabled.

LWAPP2SCG must be disabled on the controller if Solo APs running 104.x are being moved under controller management. To disable the LWAPP2SCG service on the controller, log on to the CLI, and then go to **enable > mode > config > lwapp2scg > policy deny-all**. Enter **Yes** to save your changes.

NOTE

Solo APs running releases 104.x or higher are capable of connecting to both Zone Director and SmartZone platforms. If an AP is running release 104.x or later and the LWAPP2SCG service is enabled on the controller, a race condition will occur.

IMPORTANT

AP PoE power modes: AP features may be limited depending on power provided via PoE. Refer to AP datasheets for more information.

Supported AP Models

This release supports the following RUCKUS AP models.

TABLE 4 Supported AP Models

| 11ax | |
|--------|---------|
| Indoor | Outdoor |
| R850 | T750SE |
| R770 | T750 |
| R760 | T670 |
| R750 | T350C |
| R670 | T350SE |
| R650 | T350D |
| R560 | |
| R550 | |
| R350 | |
| R350e | |
| H550 | |
| H350 | |

The following lists the supported AP models in this SmartZone release when placed in an AP Zone that uses an older AP version.

ATTENTION

The R730 AP must be removed from the AP Zone before upgrading the AP Zone to the AP firmware version 6.1.1 or later.

ATTENTION

For APs that are not compatible with R7.0.0, it is essential to maintain them with AP firmware versions of R6.1, 6.1.1, and 6.1.2. The upgrade of the Zone for APs that are not supported in R6.1, 6.1.1, and 6.1.2 is not feasible.

TABLE 5 Supported AP Models for AP Zones Using Older AP Versions

| 11ax | 11ac-Wave2 | |
|--|------------|---------|
| NOTE Supported on R6.1.0, 6.1.1, and 6.1.2. | Indoor | Outdoor |
| T750SE | R720 | T811CM |
| T750 | R710 | T710S |
| T350SE | R610 | T710 |
| T350D | R510 | T610S |
| T350C | R320 | T610 |
| R850 | M510 | T310S |
| R760 (not supported on R6.1.0) | H510 | T310N |
| R750 | H320 | T310D |
| R730 | C110 | T310C |
| R650 | | T305I |
| R560 (not supported on R6.1.0) | | T305E |
| R550 | | E510 |
| R350 | | |
| H550 | | |
| H350 | | |

Hardware and Software Support

Supported ICX Models

ATTENTION

AP R310 is Wave 1 and supports WPA3 – this is the one exception, the rest of the APs that support WPA3 are 802.11ac Wave2 or 802.11ax.

Unsupported AP Models

The following lists the AP models have reached end-of-life (EoL) status and, therefore, are no longer supported in this release.

TABLE 6 Unsupported AP Models

| Unsupported AP Models | | | | |
|-----------------------|-------------|----------|------------|----------|
| SC8800-S | SC8800-S-AC | ZF2741 | ZF2741-EXT | ZF2942 |
| ZF7025 | ZF7321 | ZF7321-U | ZF7341 | ZF7343 |
| ZF7343-U | ZF7351 | ZF7351-U | ZF7363 | ZF7363-U |
| ZF7441 | ZF7761-CM | ZF7762 | ZF7762-AC | ZF7762-S |
| ZF7762-S-AC | ZF7762-T | ZF7962 | ZF7781CM | ZF7982 |
| ZF7782-S | ZF7782-E | ZF7782 | ZF7372-E | ZF7372 |
| ZF7352 | ZF7055 | R300 | R310 | R700 |
| C500 | H500 | R600 | R500 | R310 |
| R500E | T504 | T300 | T300E | T301N |
| T301S | FZM300 | FZP300 | | |

Supported ICX Models

The following ICX switch models can be managed from SmartZone:

TABLE 7 ICX Firmware Versions Compatible with SmartZone

| ICX Model | First Supported FastIron Release | Last Supported FastIron Release |
|--|----------------------------------|---------------------------------|
| ICX 7150 | 08.0.80a | 09.0.10a and subsequent patches |
| ICX 7150-C08P, -C08PT, -24F, -10ZP | 08.0.92 | 09.0.10a and subsequent patches |
| ICX 7250 | 08.0.80a | 09.0.10a and subsequent patches |
| ICX 7450 | 08.0.80a | 09.0.10a and subsequent patches |
| ICX 7550 | 08.0.95a | - |
| ICX 7650 | 08.0.80a | - |
| ICX 7750 | 08.0.80a | 08.0.95 and subsequent patches |
| ICX 7850 | 08.0.90 | - |
| ICX 7850-48C | 09.0.10a | - |
| ICX 8200 | 10.0.00 | - |
| ICX 8200-24ZP, -48ZP2, -24FX, -24F, -48F, -C08ZP | 10.0.10 | - |

The following table defines ICX and SmartZone release compatibility.

NOTE

ICX switches must be running FastIron 08.0.80a at a minimum to connect to SmartZone.

An ICX switch running unsupported firmware can still connect to the SmartZone controller. After the switch is connected, you must upgrade it to a firmware version that is compatible with the SmartZone controller version. This can be achieved using the switch firmware upgrade option in the Switch Group or by selecting one or more switches and performing the upgrade.

NOTE

FastIron 09.0.10a and later releases support management by SmartZone 6.1 and later.

NOTE

ICX switches with FIPS mode enabled do not support management by SmartZone.

TABLE 8 ICX and SmartZone Release Compatibility Matrix

| | SmartZone 5.1 ¹ | SmartZone 5.1.1 | SmartZone 5.1.2 | SmartZone 5.2 | SmartZone 5.2.1 / 5.2.2 | SmartZone 6.0 | SmartZone 6.1 | SmartZone 6.1.1 | SmartZone 6.1.2 | SmartZone 7.0.0 |
|--|----------------------------|------------------|-----------------|---------------|-------------------------|---------------|---------------|-----------------|-----------------|-----------------|
| FastIron 08.0.80 | Yes | Yes ¹ | No | No | No | No | No | No | No | No |
| FastIron 08.0.90a | No | Yes | Yes | Yes | Yes | Yes | No | No | No | No |
| FastIron 08.0.91 | No | Yes | Yes | Yes | No | No | No | No | No | No |
| FastIron 08.0.92 | No | No | Yes | Yes | Yes | Yes | Yes | No | No | No |
| FastIron 08.0.95 and subsequent patches | No | No | No | No | No | Yes | Yes | Yes | Yes | No |
| FastIron 09.0.10a and subsequent patches | No | No | No | No | No | No | Yes | Yes | Yes | Yes |
| FastIron 10.0.00 and subsequent patches | No | No | No | No | No | No | No | Yes | Yes | Yes |
| FastIron 10.0.10 and subsequent patches | No | No | No | No | No | No | Yes | Yes | Yes | Yes |

The following table provides details on switch management feature compatibility between ICX and SmartZone releases.

TABLE 9 Switch Management Feature Compatibility Matrix

| Feature | SmartZone Release | ICX FastIron Release |
|---------------------|-------------------|----------------------|
| Switch Registration | 5.0 and later | 08.0.80 and later |
| Switch Inventory | 5.0 and later | 08.0.80 and later |

¹ Does not support ICX configuration.

TABLE 9 Switch Management Feature Compatibility Matrix (continued)

| Feature | SmartZone Release | ICX FastIron Release |
|---|-------------------|--------------------------------|
| Switch Health and Performance Monitoring | 5.0 and later | 08.0.80 and later |
| Switch Firmware Upgrade | 5.0 and later | 08.0.80 and later |
| Switch Configuration File Backup and Restore | 5.0 and later | 08.0.80 and later |
| Client Troubleshooting: Search by Client MAC Address | 5.1 and later | 08.0.80 and later |
| Remote Ping and Traceroute | 5.1 and later | 08.0.80 and later |
| Switch Custom Events | 5.1 and later | 08.0.80 and later |
| Remote CLI Change | 5.2.1 and later | 08.0.90 and later |
| Switch Configuration: Zero-Touch Provisioning | 5.1.1 and later | 08.0.90a and later |
| Switch-specific Settings: Hostname, Jumbo Mode, IGMP Snooping, and DHCP Server | 5.1.1 and later | 08.0.90a and later |
| Switch Port Configuration | 5.1.1 and later | 08.0.90a and later |
| Switch AAA Configuration | 5.1.1 and later | 08.0.90a and later |
| Switch Client Visibility | 5.1.2 and later | 08.0.90a and later |
| Manage Switches from Default Group in SZ-100 / vSZ-E | 5.1.2 and later | 08.0.90a and later |
| DNS-based SmartZone Discovery | 5.1.2 and later | 08.0.95c and later |
| Download Syslogs for a Selected Switch ² | 5.2.1 and later | 08.0.92 and later |
| Switch Topology | 5.2 and later | 08.0.92 and later |
| Designate a VLAN as Management VLAN | 5.2.1 and later | 08.0.92 and later ³ |
| Change Default VLAN | 5.2.1 and later | 08.0.95 and later |
| Configure the PoE Budget per Port on ICX through the Controller GUI with 1W Granularity | 5.2.1 and later | 08.0.95 and later |
| Configuring Protected Ports | 5.2.1 and later | 08.0.95 and later |
| Configuring QoS | 5.2.1 and later | 08.0.95 and later |
| Configuring Syslog | 5.2.1 and later | 08.0.95 and later |
| Geo Redundancy Active-Standby Mode | 6.0 and later | 08.0.95b and later |
| Generic CLI Configuration | 6.0 and later | 08.0.95b and later |
| Port-Level Override | 6.0 and later | 08.0.95b and later |
| Port-Level Storm Control Configuration | 6.1 and later | 08.0.95 and later |
| IPv6 Support (connection through static configuration only) | 6.1 and later | 09.0.10a and later |
| Save Boot Preference | 6.1 and later | 09.0.10a and later |
| Virtual Cable Testing | 6.1 and later | 09.0.10a and later |
| Blink LEDs | 6.1 and later | 09.0.10a and later |
| Send Event Email Notifications at Tenant Level | 6.1 and later | 09.0.10a and later |
| Update the status of a Switch | 6.1 and later | 09.0.10a and later |
| Convert Standalone Switch | 6.1 and later | 09.0.10a and later |

² To download system logs from SmartZone for a particular ICX switch, TFTP must be enabled.

³ FastIron 10.0.00 and later releases do not support management VLANs.

TABLE 9 Switch Management Feature Compatibility Matrix (continued)

| Feature | SmartZone Release | ICX FastIron Release |
|--|-------------------|--|
| Flexible Authentication Configuration | 6.1 and later | 09.0.10a and later |
| Network Segmentation | 6.1.1 and later | 09.0.10d and later ⁴ |
| Breakout Port Support | 7.0.0 and later | 09.0.10h and later |
| Enhancement in Firmware Upgrade Status | 7.0.0 and later | 09.0.10h and later |
| SmartZone Usernames in ICX Syslogs | 7.0.0 and later | 09.0.10h and later, 10.0.10c and later |
| Configuring Separate Authentication and Accounting in AAA server | 7.0.0 and later | 09.0.10h and later |

Product Documentation

The following product guide is updated for R7.0.0 Patch2 . Refer to the *New In This Document* section in the publication for detailed changes.

Product Documentation Resources

Along with the guide mentioned below, do refer to the product guides updated for version 7.0.0, available on the RUCKUS support portal <https://support.ruckuswireless.com/documents> or the CommScope content portal <https://docs.commscope.com/>. On the support portal locate the documentation by product or perform a text search. Access to Release Notes requires an active support contract and a RUCKUS Support Portal user account.

Other technical documentation content is available without logging in to the RUCKUS Support Portal. White papers, data sheets, and other product documentation are available at <https://www.ruckusnetworks.com>.

TABLE 10 Updated Product Guides

| Category | Name of The Guide |
|--------------------------------------|--|
| User and Administrator Guides | <i>RUCKUS SmartZone (ST-GA) Network Administration Guide, 7.0.0</i> [800-73597-001 Rev B]. This guide has been updated to include 6 GHz outdoor and indoor channel range separation as well as cybersecurity enhancements. |

Known Issues

This section describes known behaviors and recommended workarounds where they exist.

Known Issues in R7.0.0 Patch2

Following are the known issues in this release.

| Component/s | AP |
|--------------------|---|
| Issue | SCG-151928 |
| Description | It is recommended to use 802.3bt or DC (direct current) power for the R560, R760, and R770 APs when connecting a wired client to the AP. Using 802.3at power on the R560, R760, or R770 will disable the Ethernet 0 port. |

⁴ As an exception, FastIron release 10.0.00 does not support this feature.

Known Issues

Known Issues in R7.0.0 Patch2

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-33568 |
| Description | T670 and R670 APs do not support thermal throttling mechanism. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-142998 |
| Description | When the user selects the PoE operation mode to AT mode, 11AX or later AP models it is forcibly turned off, and the USB toggle is grayed. Subsequently, when the user changes the PoE operation mode to Auto, the USB toggle changes to edit mode. However, the controller web user interface does not automatically enable the USB toggle. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-142102 |
| Description | <p>There is a disparity in the TTL (Time To Live) definition between LLDP (Link Layer Discovery Protocol) version 0.7.1 and version 1.0.15 as outlined below:</p> <ul style="list-style-type: none">• LLDP 1.0.15 defines TTL as hold time multiplied by the interval (TTL = hold time * interval). In contrast, LLDP 0.7.1 defines TTL as equal to the hold time (TTL = hold time).• The default interval in LLDP 1.0.15 is set to 30 seconds. <p>Following are the TTL examples in LLDP 1.0.15. I.</p> <ul style="list-style-type: none">• If hold time is set to 10 seconds, TTL is calculated as 30 * 10 = 300 seconds.• If hold time is set to 200 seconds, TTL is calculated as 30 * 200 = 6,000 seconds.• If hold time is set to 500 seconds, TTL is calculated as 30 * 500 = 15,000 seconds.• If hold time is set to 1000 seconds, TTL is calculated as 30 * 1000 = 30,000 seconds. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-26728 |
| Description | <p>In scenarios where a wireless client transitions from one access point (AP-1) to another (AP-2), the Deep Packet Inspection (DPI) engine on AP-2 may face challenges in accurately identifying and classifying certain applications.</p> <p>This issue is particularly evident for applications characterized by distinct control flows and data flows, such as FTP and YouTube. The difficulty arises because control flows may be initiated on AP-1, and by the time data flows commence, the client has already roamed to AP-2.</p> <p>Consequently, the DPI engine on AP-2 lacks the contextual information of the initial control flows, potentially resulting in a failure to detect or classify the ongoing traffic.</p> |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-25573 |
| Description | The FT (Fast Transition) framework mechanism does not support PMKR1 (Pairwise Master Key - R1) key re-dispatch to the Access Point (AP) that has newly joined the mobility domain. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-141990 |
| Description | The CLI command get mode wlanx does not accurately reflect the current operating mode of the WLAN. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-24758 |
| Description | Uplink traffic associated with multicast, including protocols like IGMP (Internet Group Management Protocol) (224.0.0.22), may experience rate limiting. This restriction occurs because only certain IGMP control packets, such as <i>IGMP_MEMBERSHIP_REPORT</i> and <i>IGMP_HOST_LEAVE</i> , are recognized as known multicast traffic, leading to potential rate limitations. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-19942 |
| Description | When SSID Radio Load (RL) is enabled on R560 or R760 or R770 APs with only one WLAN or VAP (Virtual Access Points) deployed, users might experience packet loss and reduced throughput in the uplink direction. |
| Workaround | It is recommended to deploy multiple WLANs or VAPs. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-26297 |
| Description | AP R560 AP does not support 802.3az Energy Efficient Ethernet (EEE). |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-146726 |
| Description | <p>BSI Compliance Mode Limitations - The ECDSA (Elliptic Curve Digital Signature Algorithm) certificate issued by SmartZone has the following limitation:</p> <ul style="list-style-type: none"> The communication between Access Points (APs) does not adhere to BSI compliance standards. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-32827, AP-34197 |
| Description | Downlink performance with RUCKUS GRE and SoftGRE may be slightly lower compared to uplink performance for APs R670 or T670. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-33444 |
| Description | Under heavy load conditions with Intel BE200 clients on the network, performance is lower compared to Wi-Fi 6E clients. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-34372 |
| Description | Repeated speed tests on Wi-Fi 7 APs may result in inconsistent uplink and downlink performance. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-143239 |
| Description | The performance of the 6GHz radio on the AP R560 or R760 decreases under heavy load conditions, particularly when Wi-Fi 6E clients are connected. |

Known Issues

Known Issues in R7.0.0 Patch2

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-32531 |
| Description | Performance may drop in certain conditions when a mix of scaled 802.11ac and 802.11ax clients connect to a Wi-Fi 7 AP. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-146150 |
| Description | AP R760 6Ghz radio supports up to 30 Microsoft Teams calls, encompassing both voice and video, without any lag. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | SCG-146540, AP-28381 |
| Description | Clients connected to the non-mesh interface of R560 or R760 Mesh APs experienced performance degradation. This issue was particularly noticeable when the client was connected to the 2nd radio of R760 while a mesh link was established on the 5GHz 3rd radio of the R760. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-33930 |
| Description | Bidirectional performance with LBO (Low Bandwidth Operation) may be slightly lower compared to uplink or downlink performance for the R670. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-31501 |
| Description | When applying back-to-back channel or channel bandwidth configurations from the controller web interface, some blacklisted channels, such as 149 - 161, are enabled on the AP. This issue is specific to APs configured for 80MHz channelization and the upper band of 5GHz. |
| Workaround | Reapply the configuration from the web interface to ensure that only the channels enabled in the UI are applied to the AP. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-32474, AP-32965 |
| Description | The available channel list on the AP operating in Norway does not include Channel 157 for Wi-Fi 6E. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-34081, AP-34080, AP-34078 |
| Description | In the controller web interface, there is a minor cosmetic issue where UNII-3 channels are marked as non-DFS for the following countries: AR (Argentina), NZ (New Zealand), and AU (Australia). |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-32736 |
| Description | In the controller web interface, there is a minor cosmetic issue where Channels 52-64 are marked as DFS for Hong Kong, but the AP considers them to be non-DFS. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-32811 |
| Description | Channel 165 is accessible in the controller web interface when the AP Zone is configured with Israel as the country and CW (Channel Width) as 40/80MHz. Channel 165 should only be used with 20MHz channelization. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-32876, AP-33066, AP-33108, and AP-30095, AP-32161, AP-32939 |
| Description | In the controller web user interface, the following countries have unsupported channels. Attempting to configure these channels on the controller UI will result in AP configuration failures for APs. <ul style="list-style-type: none"> • Mexico: Channels 124-128 are unsupported in the Web UI [AP-32876]. • UAE: Channels 36-64 are unsupported for the Outdoor T750 AP, even though <i>Allow Indoor channels</i> is disabled. [AP-33066]. • Zimbabwe and France: Channels 149-161 are unsupported in the Web UI. [AP-33108] • Germany: Channel 149 is unsupported for 802.11ax APs, including Wi-Fi 6E and Wi-Fi 7. [AP-30095, AP-32161, AP-32939]. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-34218 |
| Description | Channels 100-140 are blocked for Nepal (NP), and channels 149-165 are blocked for Egypt (EG). This issue is specific to the R670 AP model. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-34348 |
| Description | Channels 149-161 are blocked for Iceland. This issue is specific to APs R670 and T670 configured in 2GHz-5GHz mode. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | SCG-157756 |
| Description | Channels 169 and 173 at 20MHz cannot be enabled by the user in the controller web user interface for Germany. This issue is specific to the T670 AP. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-31384 |
| Description | The BSS Priority feature does not function correctly with Wi-Fi 6E and Wi-Fi 7 APs. Due to this bug, all clients will receive the same airtime and performance, regardless of the configured BSS Priority. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-33056 |
| Description | This is an issue specific to channel 52 where an AP operating on this channel fails to switch to a new channel when radar is detected. This problem affects both Wi-Fi 6E and Wi-Fi 7 APs. |

| | |
|--------------------|----------|
| Component/s | AP |
| Issue | AP-33145 |

Known Issues

Known Issues in R7.0.0 Patch2

| | |
|--------------------|--|
| Component/s | AP |
| Description | The AeroScout Wi-Fi 6E and Wi-Fi 7 APs are unable to send Tag reports. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-33800 |
| Description | In high-density environments, an AP can store up to 20 neighbor entries in the NBRD (Neighbor Discovery) peer list. This limitation has been consistent across all APs and is considered a legacy behavior. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | SCG-159467 |
| Description | Rate limiting fails to occur when sending traffic from a wired client connected to a RAP (Remote Access Point) to a wireless client on a Mesh AP. This issue is specific to Wi-Fi 7 AP models. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-32006 |
| Description | Apple devices are experiencing random client authentication failures with reason code 3 and unspecified reason when connected to WPA2/WPA3 mixed mode. This behavior is not observed with all Apple devices and does not occur with WPA2-only or WPA3-only configurations.. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-33344 |
| Description | Random client disconnects with reason code 4 (Client inactivity) are observed and specific to Wi-Fi 7 APs. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-32542, ACX-48775 |
| Description | Random client roaming failures due to <i>Invalid FTIE</i> (Fast Transition Information Element) are observed when the AP is configured with WPA2/WPA3 mixed mode and 802.11r enabled. This behavior is not observed with WPA2 or WPA3 configurations. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-33958 |
| Description | Random client roaming failures are observed after roaming to the target AP, with clients being de-authenticated by the source AP with reason code 8. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-32729 |
| Description | When radar is detected on a Mesh AP, the MAP (Mesh AP) switches to a new available channel, but the root AP does not follow the same channel as the MAP. During this process, the AP may experience a kernel panic. This limitation is specific to Wi-Fi 7 APs. |

| | |
|--------------------|--------------------|
| Component/s | AP |
| Issue | AP-31597, AP-30539 |

| | |
|--------------------|--|
| Component/s | AP |
| Description | The Location Based Service (LBS) functionality will not work on T670 and R670 AP models. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-159180 |
| Description | RTS (Request to Send) data rates in 5GHz WLAN fails to adhere to to the configured BSS minimum rate when the minimum rate is set from the unsupported rate (5.5 Mbps) to supported rates (12/24 Mbps) with <i>OFDM_ONLY</i> disabled. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-33380 |
| Description | Under certain environmental conditions, the Tx power of R670 for the following countries shows discrepancies for 5GHz and 6GHz: <ul style="list-style-type: none"> • AE: United Arab Emirates • AU: Australia • CA: Canada • CO: Colombia • CL: Chile • CR: Costa Rica • GB: United Kingdom • HK: Hong Kong • LI: Liechtenstein • MY: Malaysia • PE: Peru • SA: Saudi Arabia |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-34259 |
| Description | Random kernel panics are observed in high-density environments when a large number of clients roam across Wi-Fi 7 APs. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-31322 |
| Description | The AP may encounter a target assert error when collecting Wi-Fi statistics frequently from AP CLI. During the debugging process, it is recommended to provide adequate delay between each iteration for statistics collection. |
| Workaround | It is recommended to provide adequate delay between each iteration for statistics collection. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-32049 |
| Description | The AP may randomly encounter a target assert error under heavy load conditions. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-151928 |
| Description | Using 802.3at power on R560, R760, and R770 APs disables the Ethernet 0 port. |

Known Issues

Known Issues in R7.0.0 Patch2

| Component/s | AP |
|-------------|---|
| Workaround | It is recommended to use 802.3bt Type 5 or DC power for the R560, R760, and R770 APs when connecting a wired client to the Ethernet port of the AP. |

| Component/s | AP |
|-------------|--|
| Issue | AP-33920 |
| Description | During bootup, the R670 requests 25.5W of power from the Switch, and after bootup, it requests 25W. This change in power consumption can cause a reset in power mode, potentially leading to connectivity loss for connected clients. This issue occurs randomly and is not specific to any particular switch model. |

| Component/s | AP |
|-------------|--|
| Issue | SCG-157670 |
| Description | Zero Touch Mesh discovery does not work with the default AP T670 or R670 solo build. |

| Component/s | AP |
|-------------|--|
| Issue | AP-32419 |
| Description | The downlink performance of R670 with 320MHz is slightly lower compared to the R770 performance. |

| Component/s | AFC |
|-------------|--|
| Description | When using AFC (Automated Frequency Coordination), the APs transmit power is capped by both Power Spectral Density (PSD) and Maximum EIRP (Effective Isotropic Radiated Power), using the lower of the two values. In some cases, the AP may assign Low Power (LP) in the U-NII-5 and U-NII-7 bands due to the Maximum EIRP returned in the AFC response. The Web UI displays LP instead of Standard Power (SP), which is normal under these conditions. |

| Component/s | AFC |
|-------------|--|
| Issue | AP-32419 |
| Description | AP R670 operates in low power indoor mode on channel 53, while AP R770 operates at standard power on the same channel. Make sure to collect the support log before rebooting the AP. |

| Component/s | AFC |
|-------------|--|
| Issue | AP-34738 |
| Description | During the upgrade process, the AP may go offline and recover within two hours. The recovery time depends on the <i>Reboot AP if it cannot reach the controller after setting in the AP Zone configuration</i> . This issue is inconsistent and occurs randomly. |
| Workaround | Reboot the AP if the AP stays offline for a longer duration. |

| Component/s | Switches |
|-------------|--|
| Issue | FI-280394 |
| Description | In the event that SmartZone users add, modify, or delete a static route for an ICX Switch, the ICX Switch will not display the SmartZone username in its syslog entries. |

| Component/s | Switches |
|-------------|-----------|
| Issue | FI-273372 |

| Component/s | Switches |
|-------------|--|
| Description | If the ICX Switch platform 7750 has already been configured with port 1/2/1 set to breakout mode, the breakout port 1/2/1:1 might still retain its stack port configuration. |

R770 Known Issues and Limitations

The following tables provides information on the known issues and limitation in the current release.

Multi-Link Operation (MLO)

| Component/s | AP |
|-------------|--|
| Issue | SCG-146645 |
| Description | The <i>MQ Statistics</i> API CLI provides insights into various metrics related to messaging queues. When querying <i>MQ Statistics</i> for an MLO Client, the counters may display as 0, indicating no impact on the MLO client's connectivity. |

| Component/s | AP |
|-------------|--|
| Issue | SCG-146331 |
| Description | <i>Google Pixel 8</i> phone experiences connection failures when attempting to connect as an MLO client with a partner link on an MLO WLAN configured with Open+OWE security and utilizing both 2.4GHz and 5GHz frequencies for MLO. |

| Component/s | AP |
|-------------|--|
| Issue | SCG-146672 |
| Description | The Stats command does not provide specific information regarding data transfer per link for MLO clients. Instead, it displays the overall data transfer for the client session, which is also reported in the controller user interface. |

| Component/s | AP |
|-------------|---|
| Issue | SCG-146685 |
| Description | When R770 MLO-2 2.4GHz and 5GHz active link is employed on both 2.4GHz and 5GHz bands, the single client OTA (Over-The-Air) downlink throughput on 5GHz is observed to be lower compared to the non-MLO 5GHz configuration. |

| Component/s | AP |
|-------------|--|
| Issue | AP-33486 |
| Description | Clients may randomly fail to reconnect to the AP when using MLO (Multi-Link Operation) in 5GHz with 6G mode. |

| Component/s | AP |
|-------------|--|
| Issue | AP-33853, AP-33854 |
| Description | A random target assert was observed when a MLO client disconnects from an OWE WLAN and connects to a new SSID with WPA3-SAE. |

Known Issues

Limitations

| Component/s | AP |
|-------------|---|
| Issue | AP-31726 |
| Description | MLO is not supported on mesh-enabled APs in this release. |

| Component/s | UI/UX |
|-------------|---|
| Issue | SCG-159070 |
| Description | In the controller web interface, there is a cosmetic issue where the Tx MCS (Modulation and Coding Scheme) and Rx MCS for Clients appear the same for both 2.4GHz and 5GHz links. This is a UI issue and does not affect performance. |

Limitations

There are currently no immediate plans to address these issues in the short term.

| Component/s | SmartCast |
|-------------|---|
| Issue | SCG-145743 |
| Description | <ul style="list-style-type: none">It is advised not to use iPerf 3 for Access Point (AP) QoS testing. Instead, it is recommended to utilize iPerf 2 for this purpose. The reason for avoiding iPerf 3 in AP QoS testing is that the initial packets transacted before the actual traffic starts are treated with best effort QoS. This leads to the fastpath being configured with an incorrect value, impacting subsequent QoS values. Using iPerf 2 is recommended to avoid this issue.When a non-default AP management VLAN (VLAN greater than 1) is assigned to a WLAN, it may result in all traffic on that WLAN egressing with video priority. |

Client Interoperability

NOTE

SmartZone controllers and ZoneFlex APs use standard protocols to interoperate with third-party Wi-Fi devices. RUCKUS qualifies its functionality on the most common clients.

The following are the Client Interoperability issues.

| Component/s | AP |
|-------------|--|
| Issue | AP-34359 |
| Description | A device equipped with the Qualcomm FastConnect 7800 Wi-Fi 7 chip and running driver version 3.1.0.1238 is unable to associate with the 6GHz radio on the R770 AP. This issue occurs specifically when the AP is configured for Australia. |

| Component/s | AP |
|-------------|--|
| Issue | AP-33390, SCG-146331 |
| Description | Enabling MLO (Multi-Link Operation) with 802.11x is not recommended until all client vendors officially support 802.11x with MLO, due to limitations and inconsistent behavior across various vendors, such as Samsung S24, Pixel, and Windows. This limitation does not apply to WPA3-SAE WLAN. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-27747 |
| Description | When tested on 802.11ax APs, the device type for a OnePlus running Android 14 and an iPhone 13 is incorrectly identified as a tablet instead of a smartphone. |

Resolved Issues

This section details the issues that have been resolved for this release.

The tables below list the resolved issues in SmartZone Release 7.0.0 Patch 2.

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-145121 |
| Description | The results of SpeedFlex tests on a multihop mesh setup was not accessible through the <i>Public API</i> . This limitation was only when Path MTU (Maximum Transmission Unit (PMTU)) was set to 1500. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-27922 |
| Description | Beacon protection was not enabled in MLO WLAN. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | SCG-151853 |
| Description | The client inactivity timeout feature was not functioning as expected on the R550 AP model. Despite the expiration of the inactivity timer values, clients were disconnected, and continued to connect to R550 AP. This issue was specific to R550 AP. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-151717 |
| Description | The rate limit specified through the user-role from Authentication, Authorization, and Accounting (AAA) server is not enforced on clients connected through 802.1x authentication with WISPr Express Wi-Fi proxy. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | ER-13286 |
| Description | An unexpected Client inactivity timeout issue on the 802.11ax driver. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | ER-13301 |
| Description | The AP device name was set from DHCP Option 12, even though it was disabled when connected to the controller. |

Resolved Issues

Issues Resolved in SmartZone Release 7.0.0 Patch 2

| Component/s | AP |
|-------------|---|
| Issue | ER-13350 |
| Description | Client connection failure in MAC authentication and PSK (Pre-Shared Key) WLAN caused by an additional WPA 4-way handshake which occurred after a successful authentication. |

| Component/s | AP |
|-------------|---|
| Issue | ER-13478 |
| Description | AP configuration generation could fail if the WLAN group contained non-existing WLAN members. |

| Component/s | AP |
|-------------|--|
| Issue | ER-13501 |
| Description | APs R350 or H350 or H550 sent training packets on 2.4GHz, causing a high TX airtime. |

| Component/s | AP |
|-------------|--|
| Issue | ER-13517 |
| Description | SmartRoam failures were incorrectly reported as TCM failures. The reason code is updated to Drop by SmartRoam . |

| Component/s | AP |
|-------------|--|
| Issue | ER-13571 |
| Description | AP SSH tunnel failure when changing the SSH port number. |

| Component/s | AP |
|-------------|--|
| Issue | ER-13806 |
| Description | 802.11be AP kernel panic and reboot was caused by an invalid AP neighbor report. |

| Component/s | Control Plane |
|-------------|--|
| Issue | ER-13188 |
| Description | Firmware version validation was added when configuring the encrypted type through public IP addresses. |

| Component/s | Data Plane |
|-------------|---|
| Issue | ER-13386 |
| Description | Increased the pool usage threshold to prevent data plane from dropping multicast packets. |

| Component/s | Data Plane |
|-------------|---|
| Issue | ER-13593 |
| Description | Data plane IP address changed after a reboot. |

| Component/s | Data Plane |
|-------------|------------|
| Issue | ER-13565 |

| | |
|--------------------|--|
| Component/s | Data Plane |
| Description | Continuous IP address and routing table refreshes in data plane. |

| | |
|--------------------|---|
| Component/s | RUCKUS One |
| Issue | ER-13484 |
| Description | Resolved an issue of incorrect SSID name on the <i>Incident</i> page. |

| | |
|--------------------|--|
| Component/s | RUCKUS One |
| Issue | ER-13430 |
| Description | Resolved a high CPU issue caused by CPD (Control Plane Daemon) being stuck in the run state. |

| | |
|--------------------|---|
| Component/s | RUCKUS One |
| Issue | ER-13611 |
| Description | Incorrect RADIUS server failures were reported on RUCKUS One. |

| | |
|--------------------|--|
| Component/s | RUCKUS One |
| Issue | ER-13634 |
| Description | 2.4GHz channel seen on RUCKUS One web user interface though the 2.4GHz radio channel was disabled. |

| | |
|--------------------|---|
| Component/s | RUCKUS One |
| Issue | ER-13701 |
| Description | AP CLI command <code>get mcsrate</code> failed to display the current TX MCS (Transmit Modulation and Coding Scheme). |

| | |
|--------------------|---|
| Component/s | RUCKUS One |
| Issue | ER-13703 |
| Description | AP Tx bandwidth was stuck at 20MHz, even when the AP bandwidth was assigned as 40MHz. |

| | |
|--------------------|--|
| Component/s | RUCKUS One |
| Issue | ER-13712 |
| Description | AP could not recover to the previous channel width after radar detection and clearing on DFS channels. |

| | |
|--------------------|---|
| Component/s | RUCKUS One |
| Issue | ER-13734 |
| Description | It is recommended to apply FCC rules for radar detection with Hong Kong country code, so that UNI-III channels will not be treated as DFS channels. |

| | |
|--------------------|---|
| Component/s | RUCKUS One |
| Issue | ER-13740 |
| Description | Resolved a kernel panic issue in 802.11ax monitor function. |

Resolved Issues

R770 Resolved Issues for SmartZone Release 7.0.0 Patch 2

| | |
|--------------------|---|
| Component/s | RUCKUS One |
| Issue | ER-13741 |
| Description | Resolved a kernel panic issue caused by a malformed <i>mDNS</i> packet. |

| | |
|--------------------|--|
| Component/s | RUCKUS One |
| Issue | ER-13744 |
| Description | Resolved a kernel panic issue occurred during Wi-Fi target recovery. |

| | |
|--------------------|---|
| Component/s | System |
| Issue | ER-13286 |
| Description | Resolved race condition issue in the NAT (Network Address Translation) table. |

| | |
|--------------------|---|
| Component/s | System |
| Issue | ER-13302 |
| Description | In the customer-uploaded Guest Pass HTML template, added a new variable, <i>GP_LOGO_BASE64</i> , to include the base64 string of the customer-uploaded Guest Portal logo. |

| | |
|--------------------|---|
| Component/s | System |
| Issue | ER-13400 |
| Description | The domain name in the query in AP API was incorrect. |

| | |
|--------------------|---|
| Component/s | System |
| Issue | ER-13403 |
| Description | Resolved an issue where saving the variable <i>ueMac</i> for Group DPSK resulted in an error. |

| | |
|--------------------|---|
| Component/s | System |
| Issue | ER-13432 |
| Description | Upgrade failed due to an odd-numbered serial. |

| | |
|--------------------|---|
| Component/s | System |
| Issue | ER-13492 |
| Description | Dynamic VLAN (AAA override) setting for Hotspot WLANs with MAC address authentication was consistently disabled when using the controller patch WLAN API. |

| | |
|--------------------|--|
| Component/s | System |
| Issue | ER-13574 |
| Description | Resolved an issue where when updating AP configuration through the Public API could cause erase the AP name. |

R770 Resolved Issues for SmartZone Release 7.0.0 Patch 2

The tables below lists the resolved issues in SmartZone Release 7.0.0 Patch 2.

| | |
|--------------------|---|
| Component/s | AP |
| Issue | SCG-145095 |
| Description | vRUE: Service validation was not supported. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | AP-26421 |
| Description | An association request is not triggered randomly by client. |

| | |
|--------------------|---|
| Component/s | AP |
| Issue | ACX-48543 |
| Description | When a client was connected to an R770 Mesh AP, it experienced failed to receive multicast traffic. |

| | |
|--------------------|--|
| Component/s | AP |
| Issue | SCG-146638 |
| Description | Google Pixel 8 devices revert to connecting as non-MLO clients after a channel change on an MLO enabled WLAN which is configured to operate on both 2.4GHz and 5GHz frequencies. |

| | |
|--------------------|--|
| Component/s | UI/UX |
| Issue | SCG-151651 |
| Description | The controller web user interface intermittently failed to display an accurate client count and omitted entries for connected clients. This was specific to R770 AP. |

Other Generic Issues

| | |
|--------------------|--|
| Component/s | AP |
| Issue | AP-25334, SCG-146151, AP-26815 |
| Description | Latency on R770 APs can spike when handling multiple clients, especially with <i>Best Effort</i> traffic. Latency may be randomly high on connecting Draeger M300 devices. |

Interoperability Information

Cluster Network Requirements

The following table lists the minimum network requirement for the controller's cluster interface.

Minimum Cluster Network Requirement

| | Model | | | |
|----------------|-------|-------|-------|-------|
| | SZ300 | vSZ-H | SZ144 | vSZ-E |
| Latency | 68ms | 42ms | 93ms | 229ms |
| Jitter | 10ms | 10ms | 10ms | 10ms |

Interoperability Information
Cluster Network Requirements

| | Model | | | |
|-----------|---------|--------|-----------|--------|
| | SZ300 | vSZ-H | SZ144 | vSZ-E |
| Bandwidth | 115Mbps | 92Mbps | 40.25Mbps | 23Mbps |



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